



Making a Booking

1. Guests' behaviour should not be excessive or rowdy within the restaurant and must not annoy or unsettle other guests and staff members. Threatening, offensive or criminal behaviour will not be accepted. We reserve the right to recover from the person making the booking any discretionary discount that we may have to give to any other guests as a result of your actions, or by a member of your party. This includes damage to the building, fixtures and fittings, as well as plates or cutlery that are broken or go missing. Guests are forbidden to bring food or drink into the restaurant other than for a valuable reason which should be made apparent when making a booking. Failure to comply with any of the booking conditions may result in you and your group being asked to leave immediately, the pre-booking fee will be lost. Re-entry may not be allowed to the restaurant if behaviour falls below expected standards.
2. The restaurant may close for a certain period of time for planned or unplanned maintenance. Notice of any changes in the closure will be communicated as soon as we can via email or social media. Any bookings affected by this will be cancelled and the booking fee will be automatically refunded.
3. Cove24 reserves the right to remove or change any of the offerings without giving notice before or on arrival. We will do our utmost best to recommend a likely alternative.
4. For any cancellations given less than 24 hours' notice, a full booking charge of £15 per person will be charged to the credit/debit card that the booking was made with. For cancellations giving more than 24 hours' notice, an automatic refund will be given. All refunds will be made to the same credit/debit card used to make the payment.



5. CCTV is in operation throughout all public areas within the restaurant and cocktail lounge for security reasons.
6. Dogs are *not* permitted inside the restaurant or out on our terrace.
7. We reserve the right to decline or reject any booking or entry.

24-26 Fore Street,
Newquay, Cornwall,
TR7 1LN

cove₂₄
RESTAURANT | BAR

www.cove24.uk
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reservations@cove24.uk